

E-TAG NOT WORKING?

- Ensure your e-tag is fitted correctly on the inside of your windscreen behind your review mirror or else it may not be detected by the antenna and you may be inconvenienced by having to reverse out of the lane which will cause delays.
- Ensure you have sufficient funds available in your e-tag account.

WHAT THE BEEPS MEAN:

When your tag is detected, it emits one or more beeps depending on your account status.

1 x Beep: Payment Successful

2 x Beeps: Low Balance Warning - Top Up Account

4 x Beeps: Funds in your account are depleted - Boom

will remain closed. Please Top Up.

Alternative payment method required

No Beeps: Contact Sanral Customer Services

- Boom will remain closed. Alternative payment required.

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